

Strategic Direction 2

Providing a trusted response

Overview

Rapid-onset, large-scale incidents can have life-altering consequences for those impacted, causing a potentially high number of fatalities and widespread destruction. Catastrophic disasters disrupt lives and impact our communities economically and socially. Readiness is critical for the industry to ensure that the response and recovery missions are appropriately executed and successful. The fire and emergency services sector are committed to providing management and specialist training, leading the country's risk reduction efforts, and providing research and data collection and analysis. The sector provides current, relevant and robust training, education and educational materials to prepare and strengthen the nation's fire and emergency services to prepare for, prevent, mitigate, respond and recover from all hazards.

Fire and emergency services will provide a trusted response by:

1. **Providing effective, reliable operational response** through data-based decision making, strategic planning and use of appropriate and available technologies.
2. **Embedding the integration of recovery activities** and centering on the reduction of community impacts at all phases of the emergency management process.
3. **Allocating ground and air resources based on risk** to improve the timeliness and effectiveness of response and improve community outcomes.
4. **Adopting an evidence-based approach** to consider future capacity and capability requirements.
5. **Embedding the concept of national capability** to share resources and provide integrated emergency response operations across jurisdictional borders.
6. **Providing cohesive emergency management and operational support** at a national, state, regional and incident level.
7. **Enhancing national response and interoperability** through a contemporary, and scalable Australasian Inter-Service Incident Management System.
8. **Supporting capability and leadership development** through regular, comprehensive multi- agency emergency management exercises at a national, state, regional and local level.
9. **Cultivating and enhancing relationships** with key international emergency response partners and stakeholders to provide greater surge capacity for extreme events.